

**SUMMER ACTION  
PROJECT**

# **GETTING DOWN TO THE ROOT OF THE ISSUE**

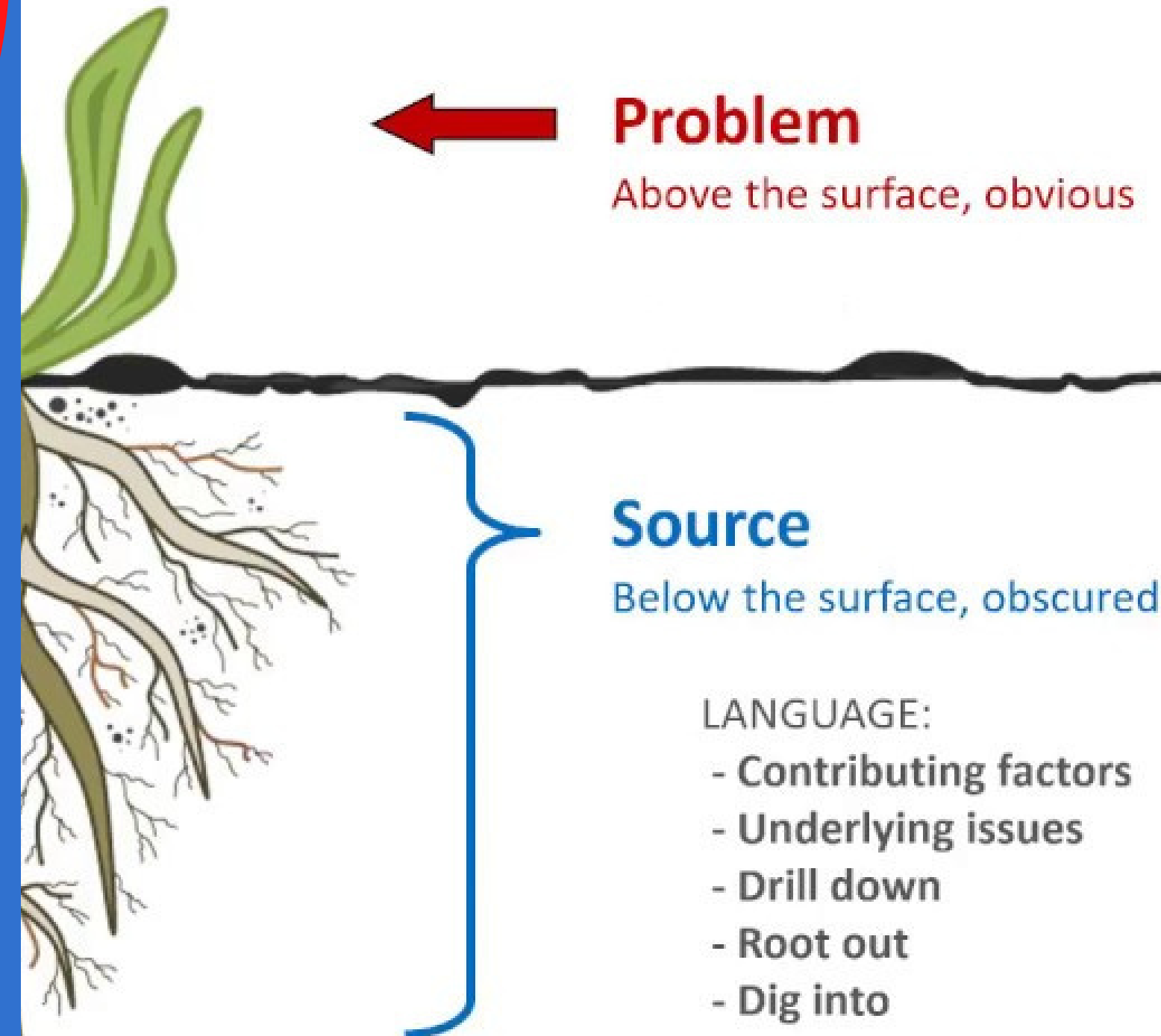
**CONDUCTING A ROOT CAUSE ANALYSIS**



# WHAT IS A ROOT CAUSE ANALYSIS?

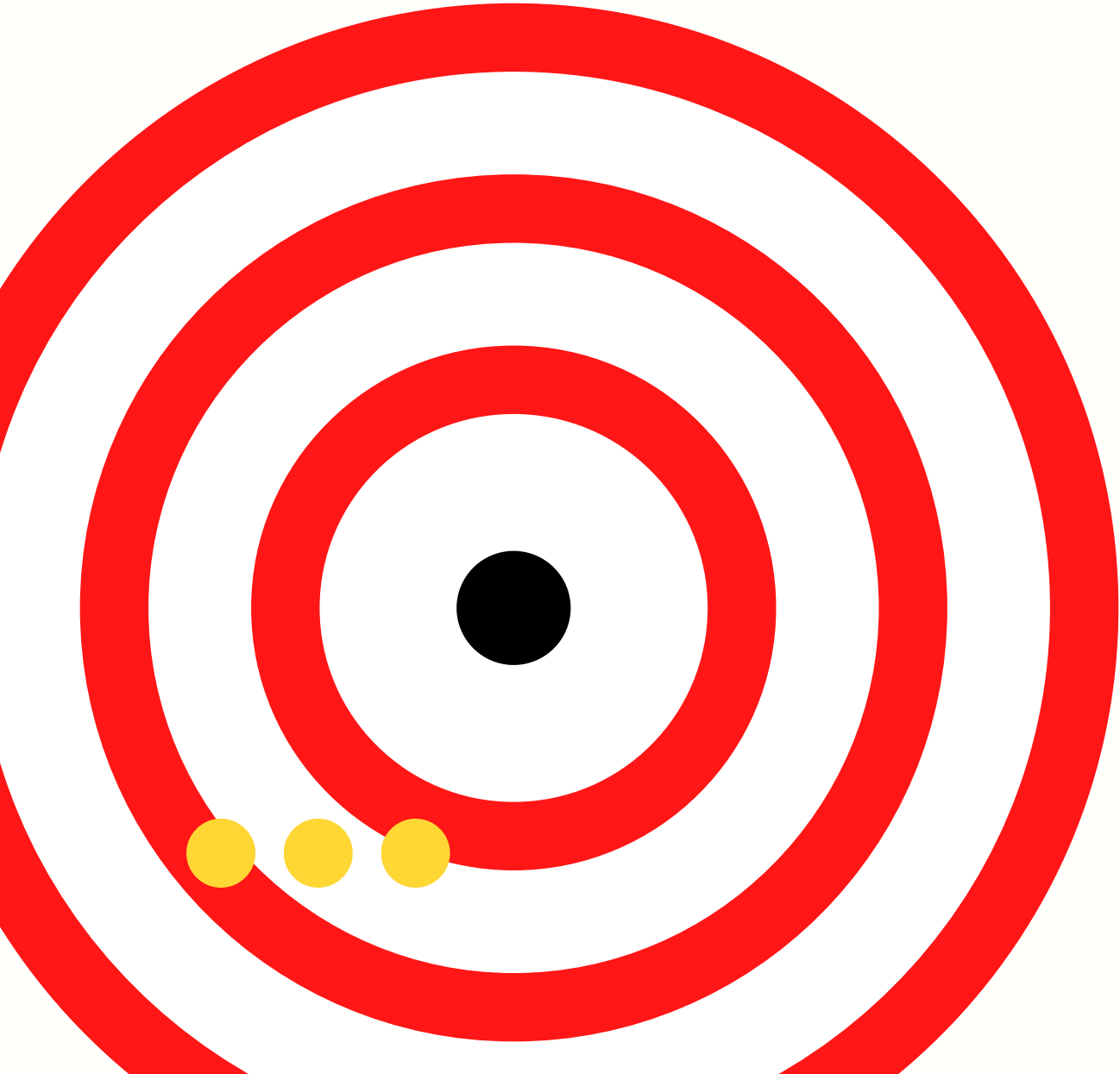
A method of problem solving used for identifying the root causes of faults or problems.

## Analysis - The Concept



# ROOT CAUSE ANALYSIS

Example: The Common Cold



# ROOT CAUSE ANALYSIS

Example: The Common Cold

