

WHATIS CAUSE ANALYSIS?

A method of problem solving used for identifying the root causes of faults or problems.

Analysis - The Concept



Problem

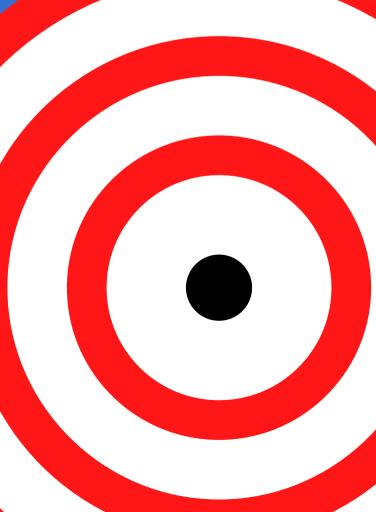
Above the surface, obvious

Source

Below the surface, obscured

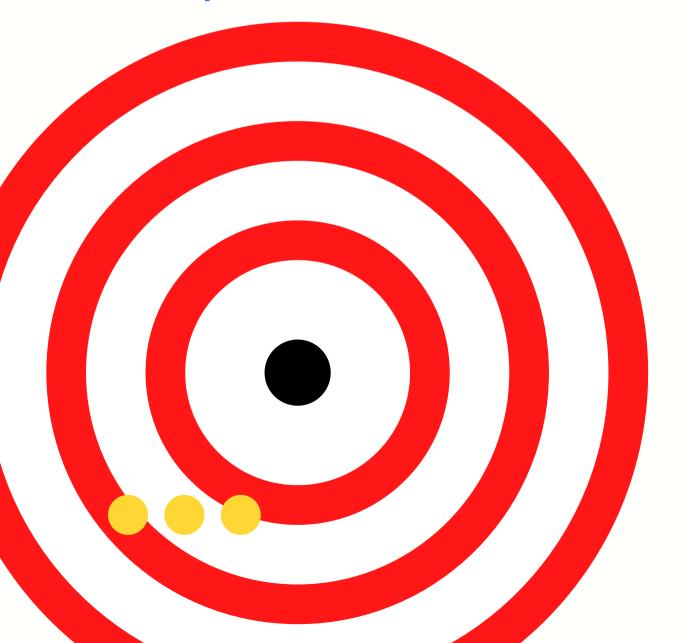
LANGUAGE:

- Contributing factors
- Underlying issues
- Drill down
- Root out
- Dig into



ROOT CAUSE ANALYSIS

Example: The Common Cold



fatigue fever coughing sore throat sneezing congestion runny nose low mood missing school/work THE COMMON COLD being infected by unhealthy germs habits not washing hands stress not wearing a coat in sharing cold/rain food/drinks direct physical contact

ROOT CAUSE ANALYSIS

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